

5. **If there is a problem, there are two options. In some cases, TRE will be able to correct misinformation and process the EFT request. STOV will be updated with a 'Y' in the NOC field. If the banking information has been corrected the department may have to update their own internal system when applicable.**
  
6. **In other cases, TRE will not be able to fix the information, STOV is then updated with an 'R' in the ECS Flag. Departments must monitor the VBST table, an alternative view of the STOV table, for any rejected EFT and changed requests.**
  
7. **If a payee has been rejected the department must enter a modifying VU with the correct electronic information.**

**On the following pages are copies of all of the screens with data entry instructions.**